



Overnight stays for children at the NHM Vienna

Info sheet

This sheet provides information on overnight stays for children at the NHM Vienna. Please read it carefully in order to prepare your children for their night at the museum.

Do I have to register in advance?

If you have a voucher then please register at least 2 weeks in advance, providing the name of the participant and a contact telephone number. This can be done either by sending an e-mail to anmeldung@nhm-wien.ac.at or by calling 01-52177-335.

Can I cancel once I have registered to take part?

Vouchers for the *A Night at the Museum* events can be cancelled up to 14 days in advance without incurring a cancellation fee. If you have to cancel at shorter notice (less than 2 weeks before the event), we will contact other people on our waiting list interested in taking part in the *A Night at the Museum*. If we are unable to find someone to take your place, we will reimburse a maximum of 50 % of the ticket price.

How old do children have to be?

A Night at the Museum is for children aged between 7 and 11 years. Children must be at least 7 years old on the day of the event. We kindly ask parents to respect this age limit.

How many accompanying adults are needed?

Accompanying adults (18 years or older) are essential. For each accompanying adult there can be a maximum of 5 children. The accompanying adult must be a person the children know.

Which responsibilities does the accompanying adult have?

Accompanying adults are responsible for supervising children at all times. They must ensure that children respect the museum rules, go to bed on time, and do not disturb other children in the night.

Can I add other people to my group?

Further bookings are possible if there are still places available. If the event is already sold out, then it is not possible to add additional people to your group. Please book well in advance in order to avoid disappointment.

What do children need to bring with them?

Each person staying the night needs a sleeping bag; campbeds are provided by the museum. Participants also need toiletries (toothbrush, etc.); there are no showers at the NHM Vienna. We recommend that participants wear comfy clothing that they can sleep in so that they do not need to bring an extra change of clothes. The NHM Vienna assumes no liability for items lost.

Should we bring food and drink with us?

In the evening, pizza will be offered to the participants and in the morning, breakfast bags containing bread rolls and cocoa. The NHM Vienna does not provide any food apart from these meals. Therefore, we recommend that participants bring drinks and small snack with them, if needed. There is no cutlery, plates, etc. at the museum, so please bring food for your group in a separate bag. Eating and drinking is not allowed in the exhibition halls. Accompanying adults are not permitted to bring alcoholic drinks.

Where do participants sleep in the museum?

Participants sleep on campbeds set up in the Dinosaur Halls 8–10. Accompanying adults are responsible for ensuring that the children in their group go to bed on time and are quiet at night.

Where can participants change into their sleeping clothes?

There is a cloakroom for children with changing cabins. Next to the Dinosaur Hall there are toilet facilities.

What is the program for the evening?

- 7.00 p.m. Meeting point at the main entrance
- 7.00–8.00 p.m. Welcome, introduction, and chance to meet
- 8.00–9.00 p.m. Show in the planetarium, dinosaur film
- 9.00–9.30 p.m. Break with dinner: Pizza (Margherita or Salami) and drinks (brought by the participants)
- 9.30–11.00 p.m. Torchlight tour of the museum
- 11.00 p.m.–12.00 a.m. Getting ready for bed and bedtime candy
- 12.00 a.m. Lights out
- 7.00 a.m. Wake-up call
- 7.30 a.m. Breakfast
- 8.30 a.m. End of the event
- 9.00 a.m. Museum and museum shop open to the public. Participants are welcome to stay in the museum.

When can I leave the museum?

The museum is closed from 6.30 p.m. until 9.00 a.m. It is not possible to leave the museum via the main entrance during this time. In case of emergency there is a side entrance (with 24-hour supervision) which can be used to exit the museum. Please let the member of staff responsible for your group know if you wish to leave the museum. This member of staff will also accompany you to the side entrance the next morning at 8.30 a.m.

What happens if I arrive late?

We kindly ask all participants to be at the main entrance on time at 7.00 p.m. If you are late, please go to the side entrance (Burgring 7) and speak to the doorman (Tel. 01-52177-205).

Who can I contact if I have further questions?

If you have further questions, then please send an e-mail to anmeldung@nhm-wien.ac.at or phone 01-52177-335.